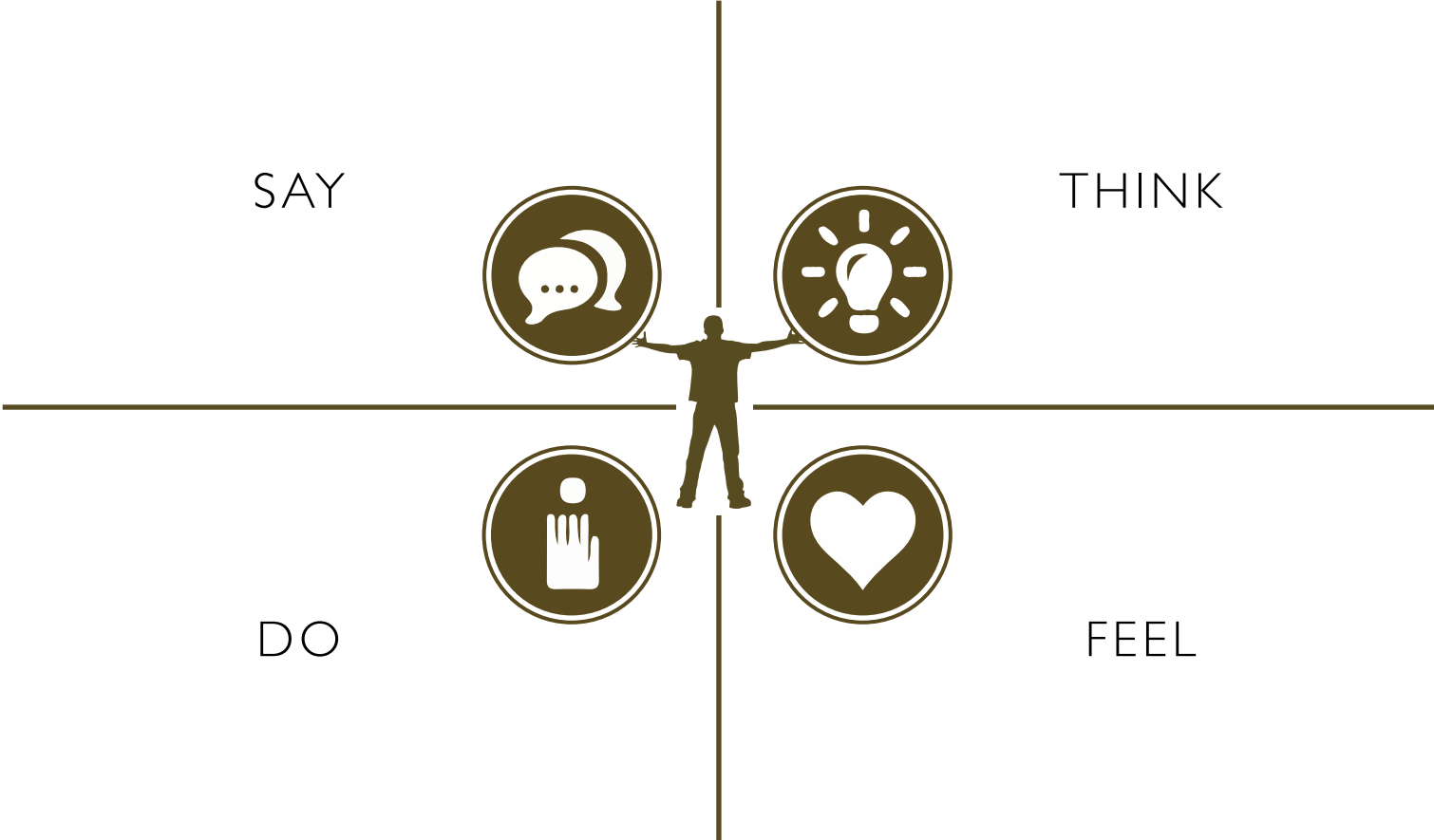


# EMPATHY MAP



SAY

THINK

DO

FEEL